

## **Service Schedule**

- Packing of all individual items of kitchen cookware and household items into export standard cartons
- Packing of clothing into cartons in bedrooms
- Wrapping of all household goods to export standards
- Completion of numbered packing list
- Loading into Consolidated Shipping Container
- Completion of normal export formalities
- Local cartage including delivery to sea terminal Sydney
- Freight charges from sea terminal Sydney to sea terminal Los Angeles

## **Destination**

- Terminal Handling Charges at United States
- Normal Customs Clearance
- Haulage to designated destination address in San Francisco
- Unloading of contents, placement of personal effects into new residence
- Cartons unpacked and placed onto elevated flat surfaces

## **Exclusions**

- As per attached appendix

**Consolidation (Groupage) Services:**

Please note consolidation shipments are sent once sufficient cargo overall has been received to send the consolidation container. Therefore, the times indicated can fluctuate due to the volume of cargo available for the port in question.

**Transit Insurance:**

Transit Insurance Cover is a very important, but also a very personal part of the move. We are delighted to offer the special "OSS Movecover Insurance Package" which is specifically tailored for International transit of Household Goods and Personal Effects.

Full details of "OSS Movecover" are outlined in the OSS Marine Transit Insurance Application Form, which is included in our package

Unless otherwise specified in our quotation letter, the premium rate for Full Cover under the OSS Movecover Package is 3.5% of the declared insurance value. For restricted Cover the rate is 2.5% and for Restricted Cover (Total Loss) the rate is 1.50%. GST of 10% applies on premiums for moves within Australia. The minimum premium is A\$70.00 and the policy has a A\$200.00 excess/deductible unless an alternative excess/deductible level is agreed. Extended Insurance options are available, please discuss this with your consultant or move coordinator.

Storage extension insurance is also required to keep your policy valid whilst your effects are in storage. The premium rate is 0.275% of the declared insurance value (incl. GST) per month of part there of.

It is most important the insurance cover be for an adequate figure, so please carefully review the OSS Movecover Information Package and if you have any queries, discuss them with your consultant or coordinator.

**Payment Terms:**

A non-refundable deposit of minimum \$300 as nominated by OSS is required upon acceptance of this quotation. (Acceptance of this \$300 deposit by credit card will not attract 2.5% surcharge). All subsequent payments, including Insurance premium (if Insurance has been selected) is due upon or prior to uplift via bank cheque, cheque, direct deposit. OSS can accept Mastercard, Visa, and American Express with minimum payment of \$20. A surcharge of 2.5% of the total payment will apply. If third parties are responsible for payment, we require a suitable Purchase Order or Letter of Acceptance of all charges and conditions. Payment terms in these instances are strictly 14 days from uplift.

**Tender Conditions:**

Major components of our quoted move costs (for example Sea Freight, Destination Services etc) are generally expressed in overseas currencies, often US Dollars. Given the volatility of our Australian Dollar to the US Dollar and other overseas currencies, we must make our submission subject to fluctuations in Sea Freight Rates/Currency Exchange Rates which may affect origin/freight and destination costs that form part of our quotation.

**Current Events conditions:**

Following the events of September 11th 2001, the United States Customs and Port Authorities have introduced additional screening measures which can impact on the clearance of household goods and personal effects arriving into United States Sea / Air Ports. Other countries are beginning to follow this trend set by the USA and these fees could be enforced by Customs in any port around the globe.

These measures are introduced without notice and at random, making it impossible to anticipate. In many cases, these measures can attract significant additional costs. However, as these costs are impossible to anticipate, they cannot be included in this quotation

**Variations:**

Please note that in the event of variations to the shipping contract being requested by you after commencement of the move contract (e.g. non shipment or part shipment), such variations may attract handling charges, cancellation fees, storage and other charges in addition to the cost of packing, cartage, warehousing and other work performed at the time of the variation request, which must be in writing signed by the contracting party or parties.

**Exclusions:**

Collections and deliveries, from and to more than one location (unless otherwise indicated in this quotation), assembly of furniture other than basic re-assemblies, electrical and plumbing work. Storage Rental and Handling. These services can be provided upon request at a price to be determined.

Access to premises at origin or destination beyond what is considered "normal and reasonable". Any delivery above ground floor, elevator use, long carry or shuttle service, special parking permits, split delivery or stair carry above ground floor delivery if lift is not available and any storage charges or any other taxes. Tradesman, Valet/Maid service, handling of outsize or extra heavy goods (e.g. piano's, safes, pool table, large marble tops etc) removal of doors or windows to facilitate delivery, use of hoist or crane, return visit to remove debris.

Items or volume exceeding original quotation "Schedule of Items"

Customs Duties, Taxes, MAF/Quarantine Charges, and Inspection Fees, Container and Wharf Demurrage, Fumigation and any storage fees at origin or destination if incurred due to circumstances beyond our control.

Costs resulting from Special Authorities Screening X-Raying or Customs Inspections due to the increased security measures at USA or other ports, including temporary access restrictions or levies imposed by Government or Port Authorities or the like.