

From: HMPO Service

Sent: 1542104392

To:

Cc:

Subject: Re: HMPO Passport enquiries HMPO-bead641f7f6758ee9cb63d32167b6475

Message_ID:

X-TSID:

Thank you for your enquiry regarding the progress of your application.

I can confirm that your passport application was received at our Durham passport office on the 30th October, 2018.

Unfortunately, your application was failed on the 9th November, 2018 and the fee was retained. Your application failed as you do have a claim to a British Citizen passport. The letter will detail the reasons why and how you can apply for British citizenship.

Your supporting documents are being returned with the letter.

Thank you,

Customer Service E-Mail Team

Apply online at www.gov.uk/apply-renew-passport