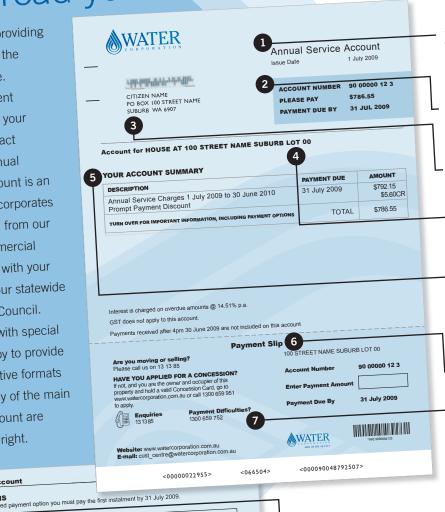
How to read your Annual Service Account

We are committed to providing all our customers with the highest level of service. Part of that commitment is to listen carefully to your suggestions and to react accordingly. Your Annual Service Charges Account is an example of this. It incorporates suggestions received from our residential and commercial customers, together with your representatives on our statewide Customer Advisory Council. For our customers with special needs, we are happy to provide accounts in alternative formats upon request. Many of the main features of the account are highlighted on the right.

Annual Service Account

8



1. Annual Service Account

This area indicates what service you are being charged for. This account is for annual service charges for the property listed.

2. Account Number

This identifies your property. Please refer to this number when you contact us.

3. Mailing Address

This is the address to which the account has been sent.

4. Account Address

This is the address where the charges have been incurred.

5. Your Account Summary

Your current charges are shown here along with details of the payment due date and the amount due for any outstanding charges billed and not yet paid.

6. Payment Slip

You will need to detach this portion of the account if you are sending payment by mail.

7. Contact Information

If you need to contact us you will find our details here.

PAYMENT OPTIONS

Service charge for 1 residence

Minimum charge for 1 residence

Based on the rateable value of \$10 660

Total New Charges



8. Payment Options

To make paying this account easier, we offer a range of payment options. Select your preferred payment option and pay the first instalment by 31 July to qualify.

9. How Your Annual Service **Charges Have Been Calculated**

This shows how your account has been calculated. Visit our website at www.watercorporation.com.au for more detail on current charges.

Customers with special needs If you would like this account in an alternative format phone 13 13 85. If you have a Telephone Typewriter (TTY) phone 1800 063 508 for enquiries.

\$200.40

\$524.45

\$ 67.30

\$792.15

10. Ways to Pay Your Account

For your convenience, we offer a range of ways to pay your account including Direct Debit, BPay, over the phone and online.

CUSTOMER INFORMATION

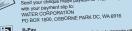
Valuation Information

Water Residential

Sewerage Residential

Drainage Residential

WAYS TO PAY YOUR ACCOUNT 10



MAXIMUM you can pay by credit card is \$5,000

