SECTOR COMMENTARY INFORMATION TECHNOLOGY



Market changes in the last 12 months

Optimism is once again permeating the IT employment market. So long in the doldrums, the market experienced strong and steady growth over the past 12 months in both the contract and permanent areas and vacancy activity for IT professionals is now strong.

In general terms, the previously static salaries have started to rise nationally for both contract and permanent roles, however they are still short of the highs reached between the 1999 and 2001 dotcom boom. Employers have also been slow to offer the level of benefits seen during this period with bonuses and non-financial incentives remaining relatively unchanged.

Having become jaded with the amount of investment put into systems over the internet boom, companies were reticent to spend on their IT capabilities during 2002 and 2003. The last year saw a turnaround, with renewed investment for a number of reasons. Firstly, companies have undertaken major refreshes of systems, which is largely a cyclical trend, last seen pre-Y2K. Secondly, companies have once again realised that systems, and their capabilities, are able to gain them serious competitive advantage. Lastly and by no means least, the global picture and general macro-economic conditions have allowed confidence to invest the big dollars required within IT overall.

Candidate shortages are once again numerous across many sectors of the industry, however a solid intake of IT undergraduates during the last boom should take the steam out of most of these.

Positions in Demand

There are few areas currently in IT that enjoy an over-abundance of candidates, however those in strongest demand are Project Managers with solid experience and understanding of methodologies, MS.Net and Java architects and developers, technically strong network engineers and Business Development staff.

Whilst salaries have moved we are yet to see the big increases experienced through the last up turn, although 2005/6 may see this change.

Changes to employer recruitment practices

As mentioned last year, the most notable trend is the requirement for IT staff to have good communication skills in addition to technical expertise. People in helpdesk and support roles have always needed these skills, but the ability for IT people to communicate effectively, as well as explaining technical concepts to non-technical colleagues, has become increasingly important. Related to this is the increase of employers requesting and utilising behavioural interview techniques during the recruitment process.

In the current market, counter offers are occurring regularly and employers need to become accustomed to their preferred candidate receiving several job offers. In light of this, we expect more of a focus will be placed on salary packages and incentives in the future.

Advice for candidates

Communication skills continue to be essential for success in the job market, while the combination of experience and certification is considered essential by many IT employers. From a recruiters view, we can get inundated by applications, many of which do not have relevant skills for the advertised vacancy. It does not present a good impression to apply for every and any job you see advertised. Instead, select the roles that suit your skill set and experience and demonstrate these accordingly in a personalised and focused application. By doing this, you will make a good first impression, and successfully make your way to the next level in the process.





INFORMATION TECHNOLOGY | INFRASTRUCTURE

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LAN support	Operators	Helpdesk Support (Level 1)	Desktop Support (Level 2)	Network Engineer (Level 3)
	Typical Salary	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	50,000 45,000 - 55,000 50,000 45,000 - 55,000 37,000 30,000 - 45,000 35,000 35,000 35,000 43,000 43,000 40,000 37,000 - 45,000	45,000 40,000 - 50,000 45,000 40,000 - 50,000 35,000 30,000 - 38,000 37,000 30,000 - 45,000 40,000 35,000 - 45,000 32,000 28,000 - 40,000 36,000 35,000 - 38,000	55,000 45,000 - 65,000 55,000 45,000 - 60,000 45,000 - 50,000 43,000 35,000 - 50,000 50,000 45,000 - 55,000 40,000 35,000 - 42,000 45,000 38,000 - 48,000	70,000 65,000 - 85,000 60,000 45,000 - 70,000 55,000 45,000 - 60,000 57,000 45,000 - 70,000 60,000 - 80,000 55,000 45,000 65,000 60,000 - 85,000
WAN	Cisco Engineer	Voice / Comms Engineer	Network Designer	
	Typical Salary	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	70,000 55,000 - 80,000 70,000 55,000 - 75,000 70,000 50,000 - 80,000 65,000 60,000 - 100,000 60,000 60,000 60,000 55,000 - 65,000	85,000 60,000 - 95,000 80,000 60,000 - 90,000 75,000 55,000 - 80,000 65,000 65,000 65,000 50,000 - 85,000 70,000 60,000 - 80,000 65,000 65,000 60,000 - 80,000	95,000 75,000 - 100,000 90,000 75,000 - 95,000 80,000 60,000 - 100,000 80,000 70,000 - 100,000 70,000 - 100,000 70,000 55,000 - 80,000 85,000 75,000 - 140,000	
Senior	Technical Architect	Solutions & Enterprise Architect		
	Typical Salary	Typical Salary		
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	110,000 105,000 - 125,000 110,000 100,000 - 120,000 100,000 80,000 - 120,000 90,000 90,000 70,000 - 110,000 80,000 70,000 - 90,000 95,000 85,000 - 110,000	120,000 110,000 - 140,000 120,000 110,000 - 130,000 100,000 80,000 - 120,000 140,000 95,000 80,000 - 110,000 100,000 90,000 - 110,000 120,000 100,000 - 140,000		

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[□] All Salaries are representative of the cash component only □ New Zealand Salaries are represented in New Zealand Dollars

INFORMATION TECHNOLOGY | INFRASTRUCTURE

Technical specialists	Security Engineer	Security Consultant	Messaging Specialist
	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	85,000 70,000 - 95,000 70,000 60,000 - 90,000 65,000 50,000 - 80,000 65,000 65,000 65,000 65,000 65,000 65,000 65,000 65,000 65,000 65,000 65,000 65,000	95,000 80,000 - 110,000 85,000 70,000 - 90,000 85,000 70,000 - 100,000 75,000 65,000 - 85,000 80,000 70,000 - 100,000 80,000 70,000 - 90,000 95,000 80,000 - 130,000	90,000 75,000 - 100,000 80,000 70,000 - 90,000 70,000 - 80,000 62,000 50,000 - 70,000 70,000 60,000 - 90,000 65,000 55,000 - 70,000 75,000 65,000 - 85,000
Technical specialists	Citrix Engineer	Unix Administrator	Unix Consultant
	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	85,000 65,000 - 95,000 80,000 65,000 - 100,000 70,000 50,000 - 80,000 70,000 60,000 - 80,000 60,000 50,000 - 70,000 60,000 75,000 70,000 - 80,000	80,000 65,000 - 90,000 75,000 65,000 - 90,000 70,000 45,000 - 80,000 65,000 - 80,000 70,000 65,000 - 85,000 60,000 50,000 - 65,000 75,000 70,000 - 80,000	90,000 80,000 - 100,000 85,000 70,000 - 100,000 80,000 75,000 - 110,000 75,000 - 110,000 75,000 70,000 - 100,000 80,000 70,000 - 90,000 85,000 75,000 - 120,000
Management roles	Helpdesk Manager	Network Manager	IT Manager
	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	80,000 70,000 - 100,000 75,000 65,000 - 85,000 68,000 55,000 - 75,000 60,000 80,000 60,000 60,000 50,000 - 70,000 75,000 70,000 - 85,000	120,000 80,000 - 130,000 110,000 90,000 - 130,000 100,000 75,000 - 110,000 95,000 70,000 - 100,000 80,000 70,000 - 90,000 80,000 60,000 - 90,000 80,000 75,000 - 85,000	120,000 80,000 - 130,000 100,000 85,000 - 150,000 100,000 80,000 - 110,000 90,000 65,000 - 100,000 95,000 80,000 70,000 - 90,000 95,000 85,000 - 130,000

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INFORMATION TECHNOLOGY | DEVELOPMENT

	MS.Net/J2EE	Programmer	Analyst Programmer	Senior A/P	Architect
		Typical Salary	Typical Salary	Typical Salary	Typical Salary
	Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	50,000 45,000 - 60,000 50,000 45,000 - 65,000 50,000 40,000 - 60,000 50,000 38,000 - 55,000 45,000 - 65,000 45,000 - 50,000 47,000 35,000 - 55,000	75,000 60,000 - 85,000 75,000 65,000 - 85,000 70,000 50,000 - 80,000 65,000 50,000 - 70,000 60,000 50,000 - 70,000 60,000 50,000 - 70,000 60,000 50,000 - 70,000	90,000 80,000 - 100,000 90,000 80,000 - 95,000 85,000 70,000 - 100,000 80,000 60,000 - 90,000 80,000 60,000 - 100,000 70,000 60,000 - 80,000 75,000 70,000 - 80,000	120,000 100,000 - 135,000 110,000 95,000 - 120,000 100,000 90,000 - 120,000 90,000 - 110,000 90,000 70,000 - 120,000 90,000 80,000 - 110,000 90,000 80,000 - 100,000
	Web and client server developers (VB6/ASP/SQL Server/Delphi/C++)	Programmer	Analyst Programmer	Senior A/P	Architect
		Typical Salary	Typical Salary	Typical Salary	Typical Salary
	Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	50,000 45,000 - 75,000 50,000 45,000 - 65,000 50,000 45,000 - 60,000 45,000 - 50,000 55,000 45,000 - 65,000 45,000 - 55,000 47,000 35,000 - 55,000	70,000 60,000 - 80,000 65,000 55,000 40,000 - 65,000 58,000 50,000 - 65,000 65,000 50,000 - 80,000 55,000 50,000 - 60,000 62,000 55,000 55,000	85,000 70,000 - 90,000 80,000 70,000 - 90,000 70,000 60,000 - 85,000 65,000 60,000 - 75,000 80,000 60,000 - 100,000 65,000 60,000 - 80,000 70,000 65,000 - 75,000	100,000 90,000 - 110,000 100,000 90,000 - 110,000 80,000 - 100,000 85,000 80,000 - 90,000 90,000 70,000 - 120,000 80,000 75,000 - 90,000 95,000 85,000 - 120,000
	ORACLE (Forms / Reports / SQL etc)	Programmer	Analyst Programmer	Senior A/P	
		Typical Salary	Typical Salary	Typical Salary	
	Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	60,000 50,000 - 70,000 60,000 50,000 - 65,000 60,000 45,000 - 70,000 55,000 45,000 - 62,000 60,000 50,000 - 70,000 45,000 40,000 - 50,000 40,000 - 60,000	80,000 70,000 - 90,000 75,000 65,000 - 85,000 75,000 60,000 - 80,000 70,000 60,000 - 80,000 60,000 - 70,000 60,000 - 70,000 65,000 - 70,000 70,000 65,000 - 75,000	90,000 70,000 - 100,000 85,000 75,000 - 95,000 85,000 75,000 - 100,000 85,000 70,000 - 100,000 75,000 65,000 - 80,000 80,000 75,000 - 85,000	
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INFORMATION TECHNOLOGY | DEVELOPMENT

Data specialists	ETL Developer	Data Architect	DBA
	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	90,000 80,000 - 100,000 80,000 75,000 - 90,000 80,000 60,000 - 90,000 70,000 60,000 - 75,000 75,000 50,000 - 80,000 70,000 65,000 - 75,000	110,000 90,000 - 130,000 90,000 80,000 - 100,000 100,000 80,000 - 120,000 80,000 - 100,000 80,000 60,000 - 100,000 70,000 60,000 - 90,000 85,000 80,000 - 90,000	90,000 80,000 - 100,000 85,000 70,000 - 100,000 72,000 60,000 - 90,000 70,000 60,000 - 90,000 75,000 70,000 50,000 - 90,000 75,000 70,000 50,000 - 90,000
Data specialists	Data Modeller	Data Warehouse Consultant	
	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	80,000 75,000 - 95,000 80,000 75,000 - 95,000 80,000 70,000 - 90,000 70,000 60,000 - 80,000 75,000 60,000 - 90,000 70,000 60,000 - 80,000 78,000 70,000 - 85,000	95,000 90,000 - 130,000 100,000 80,000 - 110,000 95,000 80,000 - 110,000 68,000 55,000 - 75,000 80,000 70,000 - 90,000 80,000 65,000 - 85,000 100,000 85,000 - 120,000	
Management roles	Development Team Leader	Development Manager	
	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	90,000 80,000 - 100,000 90,000 80,000 - 95,000 90,000 85,000 - 110,000 70,000 - 100,000 75,000 60,000 - 100,000 75,000 50,000 - 90,000 85,000 80,000 - 100,000	110,000 80,000 - 130,000 110,000 100,000 - 130,000 110,000 90,000 - 125,000 100,000 80,000 - 110,000 95,000 80,000 - 110,000 90,000 65,000 - 100,000 100,000 95,000 - 140,000	

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INFORMATION TECHNOLOGY BUSINESS

Analysis	Technical BA	Business / Process Analyst	Process Analyst	Systems Analyst
	Typical Salary	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	80,000 70,000 - 100,000 80,000 70,000 - 100,000 80,000 65,000 - 90,000 72,000 65,000 - 80,000 72,000 65,000 - 80,000 70,000 65,000 - 75,000 75,000 65,000 - 90,000	80,000 50,000 - 90,000 80,000 70,000 - 100,000 80,000 65,000 - 100,000 75,000 65,000 - 85,000 80,000 60,000 - 90,000 70,000 60,000 - 80,000 75,000 70,000 - 90,000	80,000 70,000 - 100,000 80,000 60,000 - 90,000 75,000 75,000 65,000 - 85,000 80,000 60,000 - 90,000 65,000 60,000 - 75,000 80,000 75,000 - 85,000	95,000 80,000 - 110,000 80,000 70,000 - 85,000 90,000 80,000 - 100,000 80,000 70,000 - 90,000 80,000 60,000 - 90,000 75,000 60,000 - 85,000 85,000 70,000 - 90,000
Analytics	Statistical Modeller	Market Analyst	Consultant	
	Typical Salary	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	90,000 80,000 - 100,000 80,000 60,000 - 100,000 65,000 55,000 - 70,000 60,000 60,000 50,000 - 80,000 60,000 45,000 - 65,000 60,000 50,000 - 70,000	60,000 50,000 - 70,000 55,000 45,000 - 65,000 50,000 40,000 - 60,000 50,000 40,000 - 60,000 60,000 50,000 - 70,000 55,000 45,000 - 65,000 55,000 55,000	95,000 85,000 - 130,000 90,000 80,000 - 120,000 90,000 80,000 - 120,000 75,000 60,000 - 90,000 70,000 60,000 - 80,000 75,000 65,000 - 85,000 90,000 85,000 - 120,000	
Project roles	Project Officer / Admin	Project Manager	Project / Program Director	
	Typical Salary	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	55,000 45,000 - 80,000 55,000 50,000 - 70,000 50,000 40,000 - 60,000 52,000 40,000 - 65,000 50,000 45,000 35,000 - 50,000 55,000 50,000 - 65,000	100,000 77,000 - 120,000 95,000 80,000 - 120,000 95,000 80,000 - 140,000 85,000 70,000 - 120,000 90,000 60,000 - 110,000 90,000 65,000 - 120,000 95,000 85,000	130,000 100,000 - 150,000 120,000 100,000 - 145,000 115,000 100,000 - 130,000 110,000 95,000 - 130,000 110,000 80,000 - 130,000 110,000 90,000 - 140,000 130,000 100,000 - 150,000	

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INFORMATION TECHNOLOGY BUSINESS

ERP / CRM	PeopleSoft - Technical	PeopleSoft - Functional		
	Typical Salary	Typical Salary		
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	95,000 75,000 - 110,000 90,000 80,000 - 110,000 80,000 70,000 - 90,000 80,000 65,000 - 90,000 75,000 60,000 - 90,000 75,000 75,000 70,000 - 80,000	120,000 100,000 - 130,000 100,000 90,000 - 120,000 90,000 70,000 - 110,000 85,000 60,000 - 100,000 80,000 60,000 - 90,000 80,000 80,000 75,000 - 85,000		
ERP / CRM	Siebel Architect	Siebel Functional		
	Typical Salary	Typical Salary		
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	110,000 90,000 - 130,000 110,000 90,000 - 120,000 100,000 85,000 - 110,000 85,000 70,000 - 100,000 80,000 75,000 - 100,000 85,000 85,000 85,000 85,000	110,000 90,000 - 140,000 110,000 100,000 - 120,000 90,000 70,000 - 110,000 95,000 80,000 - 110,000 95,000 80,000 - 100,000 95,000 85,000 - 100,000 80,000 - 85,000		
ERP / CRM	ABAP Developer	Basis Administrator	SAP Analyst	SAP Function Consultant
	Typical Salary	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane	75,000 65,000 - 95,000 70,000 50,000 - 80,000 70,000 60,000 - 90,000 65,000	80,000 70,000 - 110,000 80,000 70,000 - 95,000 75,000 60,000 - 90,000 75,000	100,000 80,000 -120,000 90,000 80,000 - 100,000 90,000 70,000 - 110,000 75,000 65,000 - 85,000	120,000 100,000 - 150,00 100,000 90,000 - 120,000 80,000 70,000 - 100,000 80,000 65,000 - 95,000

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INFORMATION TECHNOLOGY BUSINESS EXECUTIVE

Management roles	Service Delivery Manager	Client Relationship Manager	Outsourcing Manager	
	Typical Salary	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	120,000 100,000 - 140,000 120,000 100,000 - 140,000 110,000 90,000 - 125,000 90,000 70,000 - 100,000 85,000 70,000 - 100,000 90,000 75,000 - 110,000 110,000 90,000	120,000 100,000 - 150,000 110,000 100,000 - 120,000 110,000 90,000 - 125,000 100,000 85,000 - 115,000 85,000 70,000 - 100,000 80,000 65,000 - 90,000 100,000 80,000 - 120,000	120,000 100,000 - 150,000 110,000 100,000 - 120,000 110,000 90,000 - 125,000 100,000 85,000 - 115,000 90,000 80,000 - 110,000 80,000 70,000 - 100,000 110,000 90,000 - 130,000	
Management roles	Professional Services Manager	СТО	CIO	
	Typical Salary	Typical Salary	Typical Salary	
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range) New Zealand (Salary Range)	140,000 100,000 - 160,000 120,000 100,000 - 140,000 115,000 95,000 - 135,000 120,000 90,000 - 150,000 110,000 100,000 - 160,000 90,000 80,000 - 120,000 100,000 90,000 90,000	175,000 120,000 - 250,000 150,000 150,000 150,000 120,000 - 200,000 140,000 110,000 - 160,000 130,000 100,000 - 175,000 120,000 120,000 120,000 120,000 100,000 - 170,000	200,000 120,000 - 300,000 175,000 160,000 - 200,000 120,000 - 200,000 145,000 125,000 - 165,000 160,000 120,000 - 190,000 120,000 - 150,000 120,000 110,000 - 180,000	
Business development	BDM	Senior BDM	Sales Director	Account Manager
	Typical Salary	Typical Salary	Typical Salary	Typical Salary
Sydney (Salary Range) Melbourne (Salary Range) Brisbane (Salary Range) Adelaide (Salary Range) Canberra (Salary Range) Perth (Salary Range)	80,000 70,000 - 100,000 75,000 60,000 - 90,000 65,000 50,000 - 75,000 60,000 - 75,000 65,000 60,000 - 90,000 65,000 55,000 - 80,000	110,000 100,000 - 130,000 105,000 100,000 - 130,000 90,000 60,000 - 100,000 80,000 60,000 - 100,000 90,000 80,000 - 100,000 85,000 70,000 - 90,000	150,000 100,000 - 170,000 150,000 100,000 - 170,000 120,000 100,000 - 150,000 100,000 80,000 - 120,000 110,000 80,000 - 130,000 120,000 80,000 - 140,000	90,000 75,000 - 125,000 90,000 80,000 - 120,000 85,000 75,000 - 100,000 80,000 60,000 - 90,000 120,000 80,000 - 150,000 75,000 60,000 - 80,000

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